

Exhibit

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From: Rami Kranz [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6383BCEBDC134CC8AE8DB355103D7EAA-01904664]
Sent: 4/13/2018 9:00:57 PM
To: Kimberly Healy [khealy@starbucks.com]
CC: Jasmine Onumah [jonumah@starbucks.com]; Keith Costello [KCostell@starbucks.com]
Subject: Re: Hot Shot Sighting

Thank you Kim,

I'll discuss with leadership team.

Thank you,

Rami Kranz
Regional Retail Quality Assurance Manager, New York Metro
STARBUCKS COFFEE COMPANY
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rkranz@starbucks.com

On Apr 13, 2018, at 19:40, Kimberly Healy <khealy@starbucks.com> wrote:

Hi Rami/Jasmine,
Coached in both instances, but FYI for you since I am still finding them.

I was back at Rock Concourse and found 2 hot shots. One still on top of the same fridge. Another was velcro'd on the backside of a CBS dump sink in the backline.
<image001.jpg> <image002.jpg>

Also found one today at 49th & 8th (Worldwide Plaza II).
<image003.jpg>

From: Kimberly Healy
Sent: Friday, January 19, 2018 8:15 AM
To: Rami Kranz <rkranz@starbucks.com>; Jasmine Onumah <jonumah@starbucks.com>
Cc: Stephen Gallant <sgallant@starbucks.com>; Margaret Kis <mkis@starbucks.com>
Subject: Hot Shot Sighting

Sharing – Rockefeller Concourse

In addition to the 3-DR reach-in fridge missing its top cover, having excessive build-up and debris - 5 hot shots found. Also found another 2 in the base of their hot water heater (Jasmine- similar to 7465, 59th & Columbus with Carrie).

I will be seeing the DM later and coaching the new SM that transferred-in this week.

<image004.jpg> <image005.jpg> <image006.jpg> <image007.jpg>